

ACCOMMODATION CONTRACT

This contract contains the rights and obligations of both, THE HOTEL and THE GUEST, taking into account the articles 1192 and following of the Commercial Code and the Law 300 of 1996, as well as the regulations that add them, complement and modify them. Therefore, THE PARTIES adhere to the terms of the contract, which are consigned in the following clauses. All the information is supplied jointly, reason why the consumer has the duty of information enshrined in paragraph 2.1 of Article 3 of Law 1480 of 2011 - Consumer Statute-.

FIRST. OBJECT. By virtue of this contract UNION TEMPORAL HOTEL LAS ISLAS, who for all purposes derived from this contract will be called THE HOTEL, will provide accommodation to THE GUEST in the room and its accessories, in exchange for a price, for the number of days and with the specifications indicated on the Hotel Registry Card, in accordance with the article 81 of Law 300 of 1996. Likewise, on the corresponding Hotel Registry Card THE HOTEL will include the data of each GUEST.

The lodging, in no circumstance will exceed the term of (30) consecutive days. THE HOTEL may make room changes if THE GUEST accepts it and if the new accommodation provided is of better or at least the same conditions than the initially offered, or in the event of a fortuitous situation or majeure force. The time of entry or check-in is from 3:00 PM onwards of the day of arrival, and the departure or check out time is until 12:00 PM of the day of departure. The anticipated entry or the exit after the indicated time will be conditioned to availability of THE HOTEL and THE GUEST should pay the corresponding value. The total price of the accommodation will be charged regardless of the time that THE GUEST effectively stays at THE HOTEL. In this sense, partial use causes the payment of the full rate. The provision of the services contained on the scope of the contract and of those complementary services offered by THE HOTEL will depend on the availability, schedules, shifts or physical stocks of the inputs, goods, facilities or spaces for it.

SECOND. PRICE. The price of this contract corresponds to the fee per night that THE GUEST agrees to pay and corresponds to the amount indicated on the Hotel Registration Card, all of which will be described in the corresponding invoice, except the reservation that has been made and paid through a travel agency or any other intermediary, in which case the rate will be the one agreed directly with the agency.

The GUEST must also pay all charges for food, beverages, laundry and in general for all additional services to the accommodation that are not included in the rate offered. THE GUEST declares that has been informed of the rates related with accommodation and that has accepted them in a voluntary manner. Likewise, THE GUEST declares that has obtained information about the prices of additional services. THE GUEST's breach of the agreed payment will be charged with the maximum legal interest rate allowed by the Financial Superintendence of Colombia.

THIRD. DURATION. This contract will begin on the day of purchase and will end on the day in which THE GUEST leaves THE HOTEL, with the payment of all services rendered.

QUARTER. CUSTODY OF MONEY AND OBJECTS OF VALUE. In accordance with article 1195 of the Commercial Code, THE GUEST may give the HOTEL its money and valuables to be guarded by THE HOTEL. For this purpose, the delivery must be made to the official designated by the HOTEL, and the parties must necessarily sign a record stating the delivery of the objects. The responsibility of the HOTEL shall be as a depositary, under the terms of article 1196 of the Commercial Code. Valuables such as jewelry, cameras, money, computers, cell phones, equipment or utensils that remain in the room or areas of services other than those that the HOTEL has destined for deposit purposes, will be exclusively on THE GUEST's responsibility. Therefore, in this case THE HOTEL assumes no liability, in case of loss or deterioration.

FIFTH OBLIGATIONS OF THE HOTEL. The following are the obligations of the HOTEL:

- 5.1. Provide services in the conditions of quality and suitability offered and legally required.
- 5.2. Attend, receive, process and respond to the suggestions, complaints or claims presented by THE GUEST. The petitions, complaints or claims that are received will be attended according to the provisions of the right of petition and the procedure established in Law 1480 of 2011 - Consumer Statute.
- 5.3. Not to intervene in the legitimate use that THE GUEST makes of the room, except in the case of the cleaning and general daily arrangement, or urgent and necessary repairs to guarantee the rights of THE GUEST.
- 5.5 Issue the corresponding receipts to THE GUEST for the concept of service provision and receipt of money.
- 5.6. The others that by virtue of the law are applicable.

SIXTH. OBLIGATIONS OF THE GUEST. The GUEST obligations are those listed below, regardless of all others that may be applicable by the nature of the contract or the Law:

- 6.1. Identify yourself to register at the HOTEL with an appropriate identity document, presenting your citizenship card in case of being Colombian or your passport or pertinent document if you are a foreigner. For minors, a valid identification document must be presented and minors must be accompanied by their legal representative or an older person authorized to exercise their representation.
- 6.2. Read about the characteristics of the services offered, as well as the terms indicated in the liability clause, which are part of this contract.
- 6.3. Pay in the agreed way and on time the value of the lodging, of the additional services and the corresponding taxes.
- 6.4. THE GUEST accepts that the invoice issued for the services provided by THE HOTEL constitutes executive merit and no prior communication is required for the establishment in default.
- 6.5. To keep a proper behavior and under no circumstances to attempt against the life, dignity, integrity of the other guests and / or the neighbors of the HOTEL. This duty of conduct is extended to the goods that are inside the HOTEL and surrounding areas. In the event that THE GUEST causes any damage to the property of the HOTEL and / or third parties, it will be exclusive and solely responsible for the entire amount of the damage caused, both material and moral
- 6.6. Register all the companions or guests at the HOTEL reception and pay the corresponding fee or value for each one of them.
- 6.7. Maintain the number of people authorized to enter to the room. In the event that THE GUEST admits an additional person to the companions previously informed, he / she must immediately notify THE HOTEL, who in turn will fix the additional price for the occupants.
- 6.8. THE GUEST recognizes that the practice of sports, physical exercises, driving of ships or vehicles, use of instruments or tools and in general any activity that means a risk or that can be considered a dangerous activity, will be his decision, under his exclusive responsibility and implies that THE

GUEST has the skills and knowledge that allows him to assume such risks, exonerating THE HOTEL and its officers or employees of any responsibility in case of suffering any damage, injury or death.

6.9. Use the equipment and in general all the accessories available at THE HOTEL in an appropriate way, keeping them in the state in which they were received. THE GUEST must deliver the room in the same conditions in which it was delivered. THE GUEST will be responsible for the damages caused to the hotel's property, as long as they are caused by the negligence of THE GUEST. THE GUEST shall pay the value of the goods that he has damaged in whole or in part, and no type of account crossings shall be made. In this case, with the signature of this document THE GUEST expressly and irrevocably authorizes THE HOTEL to charge the respective costs or expenses to his credit card.

6.10. Allow the HOTEL the right of inspection and / or surveillance of the room. This right shall be exercised in a reasonable manner and includes the right to enter or search the room when the HOTEL deems it necessary.

6.11. THE GUEST shall be the sole and exclusive responsible for paying the fines that may eventually be imposed by the administrative authorities when rules of coexistence and the Police Code are infringed, among others. In this way, THE HOTEL does not assume any responsibility and is fully exonerated towards these circumstances.

6.12. Allow employees and officials of the HOTEL access to routine work and cleaning of the room.

6.13. Do not carry out works or repairs at the HOTEL, as these are the exclusive responsibility of THE HOTEL. In the event that THE GUEST observes any deterioration or damage to the property, he / she must inform the HOTEL immediately so that THE HOTEL intervenes as soon as possible. It is forbidden to THE GUEST to carry out repairs directly or contract with third parties for that reparation. In no case THE HOTEL will reimburse repairs made by THE GUEST.

6.14. THE GUEST may not assign this contract in any stage of it, unless there is express and written acceptance of THE HOTEL.

6.15. It is the responsibility of THE GUEST to inquire about the environmental conditions of the place where the HOTEL is located. Therefore, THE GUEST must take all the measures that are useful to take care of his health, such as the use of medicines that have been formulated, etc.

6.16. The sexual tourism of minors and the practice of activities within the HOTEL that are directly or indirectly related to that crime are prohibited.

SEVENTH. CONTRACT TERMINATION. The hosting contract will end in the following events: i) Due to expiration of the agreed term; ii) By mutual agreement between the parties; iii) the contract may terminate in advance due to the guest's breach of any of its obligations such as the payment due for the services rendered, breach of the obligations stipulated herein and derived from the nature of the contract, among others; iii) Due to behaviors of THE GUEST that threaten the life, security, own integrity or of third parties and that generate potential damage or specific damages to people and property of THE HOTEL and / or of third parties.

PARAGRAPH ONE. In all events in which the termination of the contract happens due to breach of THE GUEST, THE HOTEL may demand the total payment for the services provided, and will not return any money previously paid for accommodation or any other concept.

PARAGRAPH TWO. Once the contract is terminated, THE HOTEL will be able to freely dispose of the room.

EIGHTH. DESTINATION AND USE OF THE PROPERTY. THE HOTEL rents the room under the modality of tourist accommodation exclusively, and the use of the property for different purposes is prohibited. Additionally, the use of the room for the development of activities related to drug trafficking, money laundering, illicit business and other illegal activities is prohibited.

NINTH. DIVISIBILITY OF CLAUSES. In case any of the clauses contained in this contract is declared ineffective or invalid, the same will be excluded from the contract without affecting the other clauses and therefore, the fulfillment of the contract will be maintained on the same terms except with respect to the clause declared ineffective and / or invalid.

TENTH. DECLARATION OF CONTRACTUAL AND EXTRACTIONAL CIVIL LIABILITY - USER'S LETTER OF COMMITMENT

10.1 VOLUNTARY PARTICIPATION. I declare, with my signature on the Hotel Registry Card, that I have received, read, understood and accepted the regulations, procedures and information on the conditions of use of the facilities, services, products, amenities, annexes and other services. (Kayaks, canoes, bicycles and any other equipment provided by THE HOTEL), hereinafter referred to as Equipment

10.2 RISK OF THE ACTIVITY. I know and accept all the risks associated with the use of the services or equipment of the HOTEL, such as but not limited to shipwrecks, falls and accidents, illnesses and even injuries or death, generated among other reasons, by my medical or clinical background, by contact with other users, dehydration, the consequences of weather, such as temperature and / or humidity, traffic of ships, vehicular and road conditions, and in general any risk that I declare known and valued by me, taking into account that the activities will be under my control and exclusive execution as a responsible user.

10.3 PHYSICAL STATE AND CAPACITY. I am in perfect physical, mental and health conditions and I do not suffer any illness, injury and / or disability and / or condition that disables me from using the equipment. I am fully aware that if at the date of use of the equipment or services of the HOTEL I present any of the following conditions, I will not be able to use them: Pregnancy status, drunkenness, being under the effect of psychoactive substances, heart disease, respiratory, muscular, bone diseases, use of crutches, plasters and / or prosthesis and any other condition that disables me to use the equipment.

10.4 PRUDENCE AND RESPONSIBILITY. I agree to adopt the measures that prudence advises to avoid own damages or to third parties and property, derived from the use that I made of the equipment

10.5 KNOWLEDGE, ACCEPTANCE AND INDEMNITY. On my behalf and / or on behalf of my minor children, I release and hold harmless THE HOTEL of any kind of responsibility and I desist of any administrative or judicial action. Likewise, I exempt the HOTEL from all liability, its owners, administrators, operators, workers and other natural or legal persons linked to it, its representatives and successors, from any claim or liability of any kind arising from the use of the equipment.

10.6 CUSTODY AND CARE. The equipment will be under the responsibility of the User during the loan period, committing to their care and surveillance during the entire period. The User declares that he has received the equipment in perfect working order and operation, with its components, parts and complete accessories. For the user is expressly prohibited to lending, renting or assigning equipment to third parties.

Bicycles: The user will not be able to use the bicycle in inappropriate areas, such as stairs, embankments, stony areas, ramps or similar or outside the interior roads of THE HOTEL. It is not allowed to transport more than one person per bicycle. The partial or total disassembly of the bicycle is prohibited. The use of a helmet is mandatory.

Kayaks and / or canoes: The use of a lifejacket is mandatory. You can not navigate in areas of conservation that are not allowed (mangroves, estuaries, low coral areas). Do not exceed the capacity of two (2) people. Do not navigate outside the permitted areas.

10.7 ABSENCE OF THE HOTEL'S RESPONSIBILITY. All participants must comply with the minimum and mandatory individual safety rules such as life jackets, cycling helmets and other protection elements. In accordance with the foregoing, it is established that:

10.7.1 THE HOTEL is not responsible for accidents, falls, blows, injuries or death that occurred during the use of the equipment or as a result of the use of equipment, or events related to stunts, incidents, improper use and activities that the participant performs irresponsibly, taking into account that the use of the equipment requires a certain level of care and physical demands. Therefore, THE HOTEL is not responsible for any eventuality, since the information on routes, restrictions and rules of use of the equipment within the HOTEL was previously communicated, known and accepted by the user.

10.7.2. THE HOTEL is not responsible for expenses in medicines, medical fees, hospital expenses, surgical expenses, medical and / or work incapacities, as well as compensation and damages caused by accidents, falls, blows and injuries suffered by the user due to the use of equipment. In case of death of the user THE HOTEL is not responsible for funeral expenses or transfers.

10.7.3 THE HOTEL is not responsible for the lost or damage of personal objects of the users in the hotel facilities, departures and arrivals, as well as luggage and other belongings of the user that must be under the strict care and permanent surveillance of each one of the users.

ELEVENTH. COMMITMENT TO THE ENVIRONMENT

11.1 THE GUEST must comply with the laws and regulations in force related to the protection of the environment and the conservation of natural resources, avoiding any activity of their own and / or their dependents that can cause deterioration to the Environment. For its part, THE HOTEL must promote the conservation of natural areas in an effective manner, which implies the preservation of biodiversity, in a way that helps its sustainability and ecological integrity.

11.2 The PARTIES shall promote respect towards the natural resources and human communities.

11.3 The PARTIES shall protect the wildlife. The GUEST understands that the extraction or damage of wild plants, animals or any kind of wildlife inside or outside the HOTEL, the commercialization of wild plants or animals, and the introduction of species is prohibited.

11.4 The GUEST must use products that do not contain environmental contraindications and limit to the maximum the use of disposable, non-recyclable or non-biodegradable products.

11.5 THE GUEST must respect the landscape of the hotel and its surroundings.

11.6 The GUEST must deposit all kinds of waste only in the places expressly provided for it.

11.7 The GUEST must enjoy the ecotourism activities inside the infrastructure and spaces provided for that purpose.

11.8 The PARTIES shall protect to the maximum the hydric resource inside the facilities of the HOTEL as well as the one that surrounds it, in the understanding that the latter belongs to the Natural National Park of Corals of Rosario and San Bernardo. Therefore, on the water resource the GUEST will only carry out the activities that are expressly allowed by the Law and the HOTEL.

1.9 The GUEST must keep harmless of any damage and indemnify THE HOTEL the expenses, fees, interest payments, fines or other judicial or administrative sanctions that the HOTEL eventually pays in a litigation or other judicial or administrative legal procedure initiated against the HOTEL, that arises from acts or omissions of the GUEST or of persons under his charge, related to any kind of damage caused to the Environment. The GUEST shall be totally responsible for each and every one of the damages and losses caused to natural resources and the Environment.

11.10 The following conducts are prohibited among others, but not exclusively:

11.10.1 Smoking in places not authorized for it.

11.10.2 The dumping, introduction, distribution, use or abandonment of toxic substances or pollutants that may disturb the ecosystems or cause damage to them.

11.10.3 Cutting, undercutting, thinning.

11.10.4 Do any kind of fire at the HOTEL or its surroundings.

11.10.5 Enhance excavations and felling of any kind.

11.10.6 Cause damage to the constituent values of the area.

11.10.7 Perform any act of hunting or fishing, or sponsor them.

11.10.8 Throw or deposit garbage, waste or residues in places not authorized to do so or incinerate them.

11.10.9 Produce noise in proportions that affect the natural environment.